

aMADEUS

Your technology partner

Amadeus Quick Reference Guide

Cars



Car Location List and Policy

> Car Location List

List all companies, all areas in Paris	CLPAR		
Single-company XX in London	CLXXLON		
Single-company XX, country specific Spain, vicinity rail	CLXXES-X		
Vicinity Codes	A-Airport C-City P-Port/Ferry N/W/S/E-North/West/South/East of city	T-Airport-in-Terminal R-Resort X-Rail	O-Airport-off-terminal H-Hotel

> Location Policies

Information regarding location policies such as vehicle types, tax rates, coverage and surcharges can be found using the Car Policy display entry (CPO) or GGCAR pages (see generic information section):

Request all location policy information	CPOXXNCE
Request tax information	CPOXXLHR/TAX
Surcharge information	/SUR or /S
Coverage information	/COV or /C
Vehicle make	/VEH or /V
Tax information	/TAX or /T

Car Availability


> Car Multi Company Availability and Rates

Car Rate Availability for Paris CDG, current date, for one day (arrival/return time is mandatory)	CACDG/ARR-1000-1200 CACDG/ARR-1000-1200/L
Car Rate Availability for Frankfurt, arriving on 15 July and leaving on 18 July	CAFRA15JUL-18JUL/ARR-1000-1200 or CAFRA15JUL-3/ARR-1000-1200 CAFRA15JUL-3/ARR-1000-1200/L
Car Rate Availability for non-airport location	CANCE-C18AUG-2/ARR-10-12 CANCE-C18AUG-2/ARR-10-12/L
Car Rate Availability for the arrival airport and date of the air booking in segment 4	CAS4 CAS4/L

> Car Single Company Availability and Rates

Single company rate Availability	CAXXFRA14AUG-2/ARR-0900-0900 CAXXFRA14AUG-2/ARR-0900-0900 /L
Single-company Rate Availability for the company on line 4 of a multi-company CA display	CA4 CA4/L
Car Rate Availability from a Car Location List display	CAAB13FEB-5/ARR-1400-1200 CAAB13FEB-5/ARR-1400-1200/L
Car Rate Availability for an Amadeus non-airport location	CAXXPARC60 13OCT-2/ARR-0900-1800 CAXXPARC60 13OCT-2/ARR-0900-1800/L

NOTE: XX = car provider code

 = Amadeus Cars Easy Shopper



Car Availability Options

These options are available to facilitate the search for the rate that meets your client's needs. Several options can be included in the same entry, in any order, to tailor the response. Add the options to the basic request or modify an existing display with CA.

> Multi and single availability options

Request specific vehicle type	/VT-ECMR (Economy, 2/4 door, Manual Unspecified, Unspecified Fuel) /VT-E*** (Economy)
See 'Vehicle Classification Codes' tab for detailed list of Vehicle Type codes.	
Display rates in another currency (e.g. USD)	/FC-USD
Add Drop-off information if different to Pick-up (must be a valid ISO airport code)	/DO-CDG

> Single company options only:

Add Drop-off information if different to Pick-up for a non-Amadeus Location (single company display only)	/DO-NCE325
Promotional code	/PC-PROMO CODE
Frequent Traveller	/FT-123456
Corporate discount number	/CD-XX1234
Customer's ID number	/ID-123456HG

For single company rate availability requests, you can specify the customer ID number using the options code /ID- and the corporate discount number using the /CD- e.g. CAXXPART011DEC-3/ARR-9A-6P/ID-123456HG/CD-XX1234

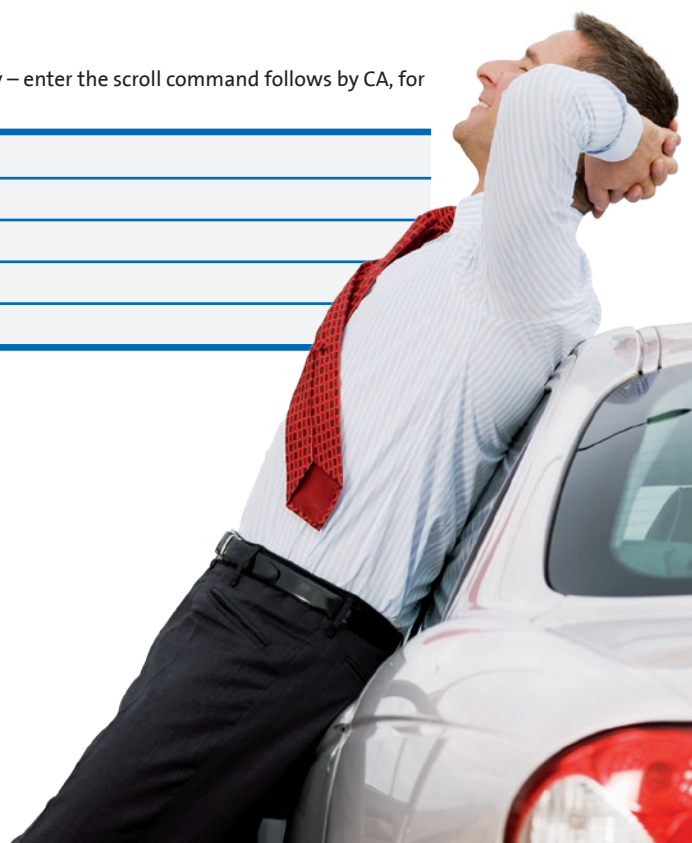
> Extra options for modifying CA display

Single to multi-company (YY for 'all companies')	CA/CO-YY
Multiple to single company using: • Line reference: • Company codes (up to five codes, separated by dashes):	CA3 CA/CO-XX
Rental period and location: • Drop-off as a date: • Drop-off as a number of days: • Drop-off date: • Pick-up location:	CA/DT-11JUN-16JUN CA/DT-11JUN-5 CA/DD-16JUL CA/LO-GVA

> Scrolling options

You can move to a CA display from another display type, and scroll through the CA display – enter the scroll command followed by CA, for example, MDCA

Redisplay cleared screen	MP
Move down, move up	MD, MU
Move to previous Single Company Car Availability display	MPCA
Move previous multi-company Rate Availability display	MPCM
Move to previous Car Location List display	MPCL



Car Rate Features

> Car Rate Features

The Car Rate Features display shows rate and policy information directly from the car provider's database; it will also give you the total estimated rental cost together with all the necessary information about what is or is not included in the rental. It is also possible to sell from the Car Rate Features display.

View Car Rate Features from Availability Display	CR1	<i>1 is the line number of the offer in the availability display</i>
View only particular topics	CR1/COV/VEH or CR1/C/V	
View Car Rate Features for car segment booked	RTSVCC2	<i>2 is the line number of the car segment in the PNR</i>
Other specific categories of information		
• Rate	/RAT or /R	
• Surcharge	/SUR or /S	
• Coupon	/CPN or /N	
• Tax	/TAX or /T	
• Coverage	/COV or /C	
• Vehicle	/VEH or /V	
• Special equipment	/SEQ or /Q	
• Delivery & Collection	/DCI or /I	
• Advance payment	/ADP or /P	
• Advance booking	/ADV or /B	
• Guarantee	/GUA or /G	
• Deposit	/DEP or /D	
• Rate code	/RCD or /E	
• Location	/LOC or /L	
• Pick up	/PUP or /U	
• Policy	/POL or /Y	
• One way	/ONW or /O	
• Remarks	/RMK OR /R	

Car Sell

> Car Sell

Car Sell from a single- or multi-company Car Rate Availability display	CS1	<i>1 is the line number of the rental offer selected</i>
Car Sell from a flight segment in the PNR	CSXXS3/VT-ECMN/RC-SD	<i>3 is the air segment number in the PNR</i>
If there is no outbound flight, number of days or return date must be entered or there is a default to one day rental	CSXXS3/DD-3 or CSXXS3/DD-4NOV	
Direct (Long) Sell	CSXXLHR 13MAR-2/VT-FCAR/ARR-1000-0800/ID-12345	
Direct (Long) Sell for a non-Amadeus location	CSXXMIA12JUL-3/VT-ECAR/PUP-FLMIA28	
Direct (Long) Sell with flight arrival information and return time	CSXXLHR12JUL/VT-ECMN/RC-SD-/ARR-CO9483-Y22MARMIA-0800-1000	
Car Sell from a Car Location List (Car Rental for same day)	CSAB18 MAY-0/VT-ECMN/ARR-1000-2100	

> Delivery and Collection

All addresses must be entered in a structured format.

Delivery – the address where the vehicle will be collected from the customer.	/DEL.
Collection – the address where the vehicle will be delivered.	/COL
Home delivery and collection	/DEL or /COL-A1-73 East 42nd Street-CI-New York-ST-NY-CO-US-ZP-10017-PH-123 456798
A1 – Address C1 – City Name ST – State code, necessary for Australia, Canada and US.	CO – ISO country code ZP – ZIP/Postal code PH – Phone number
Site delivery or collection	/DEL or /COL-SR-123ABC-SN-IBM-PH-01021234
SR – Site Identifier	SN – Site Number

If the delivery and collection addresses are the same, you only need to enter one of them in full. For the other address, enter 'same' after the hyphen e.g. /DEL-SR-123ABC-PH-01021234/COL-SAME.

> Sell Options

These options are used to add information to the Car segment of a PNR. The options are added as part of the Car Sell entry. Please be aware that adding some Sell Options can result in a change of rate.

Booking agent	/BA- ABC Travel.	
Billing number	/BN-1234567	
Billing reference	/BR-FREE-FLOW TEXT.	
Tracking	/TK-AUTH-000123456	
Include a non-default booking source number to the segment	/BS-98765432	
Corporate Discount number	/CD-4563269876	
Frequent traveler number	/FT-1234567	
Customer ID or profile number if the client has one with the rental company	/ID-1234ABCD	
Inclusive tour code	/IT-IT1AY3MOD	
Supplementary information	/SI – Prefers a red car.	
Special equipment type per vehicle (e.g. CSB-Baby Seat, CST-Child Seat)	/SQ-CSB	
Passenger Association	/P2	
Guarantee information (mandatory in easy shopper)	/G-guarantee method	
Guarantee method accepted (may vary from 1 provider to another)	<ul style="list-style-type: none"> • Cash • Credit card • Provider charge card 	<ul style="list-style-type: none"> • MCO • Booking source
Email Address (Easy Shopper only)	/EML-customername@domain.com	

■ = Amadeus Cars Easy Shopper

> Options for Direct Sell and Segment Reference Sell Only

The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.

Return time	/RT-1800
Pick up location not stored in Amadeus	/PUP-NCE325
Vehicle type	/VT-LCAR



Car Modification & Cancellation

> Modification

Any option returned by the car provider is not modifiable. These include:

• Drop charge	/DC
• Drop off location	/DO
• Estimated Total Cost	/ES
• Location Code	/LC
• Distance between pick up and drop off	/MK
• Base Rate	/RB
• The Amadeus Sequence number	/CK
• The e-voucher number sent by provider	/EVN

Modifiable options include (all using segment 2):

Overwrite old supplementary information:	2/SI-PREFERS A RED CAR
Add additional information (prefix text with an asterisk):	2/SI-*WANTS SUNROOF
Override the booked rate with your own rate:	2/RO-USD45.00

> Cancellations

A booking will appear as a CCR segment in the Amadeus PNR. It is possible to cancel the segment by using the entry below.

Cancel the car booking appearing as segment 2 of the PNR	XE2
Cancel the entire PNR	XI

Amadeus Cars e-Voucher & Documentation

> e-Voucher

Issue an e-Voucher	CVP/S2/ET
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E-voucher possible value:

• Full credit	/VV-FC
• Specific value	/VV-EUR200
• Group day apply	/VV-GDA

The issuing of e-vouchers is only possible when the agency is able to display the Car Billing Number (CBN); which presents all numbers associated to your agency's booking source for a specific car rental company.

To retrieve the billing number for a specific car company:	CBNXX
To get more details of the account, add the record locator or the IATA:	CBNXXA23323343

> List of e-Voucher option

Billing Number	/BN-45698555
Billing reference	/BR-A12345
Form of payment (applicable to Travel Agents only)	/FP- CASH-EUR66.46
Reissue an e-Voucher (e.g. after car segment modified) where the renter is P1	CVP/S2/ET/P1

> Other documents

Issue an invoice	INV or INE
Issue an itinerary	IEP

Generic Information

> Information Pages

Complimentary information such as address, opening hours and special equipment supported can be found in the car provider's own Car Location Policy pages in the Amadeus Information Pages (AIS).

List of car companies	GGCAR
Request complete company policy information at an airport	GGCARXXSYD or CPOXXSYD
Car Provider specific Help pages	HECARXX
News page	GGNEWS
Amadeus Cars Easy Shopper page	GGCAREASY

For further information on Amadeus Cars, please see the Amadeus on-line help pages by entering HECAR in the Amadeus System.

> Scrolling

Move down to the next screen	M OR MD
Move up to the previous screen	MU
Move to the top of the page	MT
Move to the bottom of the screen	MB
Redisplay a cleared screen	MP

Vehicle classification codes

> Category

M Mini
N Mini Elite
E Economy
H Economy Elite
C Compact
D Compact Elite
I Intermediate
J Intermediate Elite
S Standard
R Standard Elite
F Fullsize
G Fullsize Elite
P Premium
U Premium Elite
L Luxury
W Luxury Elite
O Oversize
X Special

> Type

B 2/3 Door
C 2/4 Door
D 4-5 Door
W Wagon/Estate
V Passenger Van
L Limousine
S Sport
T Convertible
F SUV
J Open Air all terrain
X Special
P Pick Up Regular Cab
Q Pick Up Extended Cab
Z Special Offer Car
E Coupe
M Monospace
R Recreational
H Motor Home

> Transmission/Drive

M Manual Unspecified Drive
N Manual 4WD
C Manual AWD
A Auto Unspecified Drive
B Auto 4WD
D Auto AWD

> Fuel/Air Conditioning

R Unspecified Fuel/Power With Air
N Unspecified Fuel/Power Without Air
D Diesel with Air
A Auto Unspecified Drive
Q Diesel without Air
H Hybrid with Air
I Hybrid without Air
E Electric with Air
C Electric without Air
L LPG/Compressed Gas With Air
S LPG/Compressed Gas without Air
A Hydrogen with Air
B Hydrogen without Air
M Multi Fuel/Power with Air
F Multi Fuel/Power with No Air
V Petrol with Air
Z Petrol with No Air
U Ethanol with Air
X Ethanol with No Air

> Passenger Van Coding

IV	6 Seats
JV	Elite 6 Seats
SV	7 Seats
RV	Elite 7 Seats
FV	7+ Seats
GV	Elite 7+ Seats
PV	8 Seats
UV	Elite 8 Stars
LV	9 Seats
WV	Elite 9 Seats
XV	12 Seats
O	15 Seats

> Pseudo Codes

Search criteria to be entered in the vehicle type field for single and multi availability searches. (Not valid for long sell requests)

ACAR	All standard vehicle
ALLB	2-3 door
ALLC	2 or 4 door
ALLD	4-5 door
AELT	All Elite
ACPR	Coupe/ Roadster
ASPC	Non-Standard Fleet
APUP	All Pickup
AWGN	Wagon
AREC	Recreational Vehicle
AVAN	Passenger Van
AFWD	All 4Wheel Drive, all wheel drive
ATRV	All terrain vehicle
ACGO	Commercial truck
ALMO	Limousine
ASPT	Sports vehicle
ACNV	Convertible

AOFR	Special Offer Car
AMNO	Monospace
AMTO	Motor Home
AMCY	2 wheel drive vehicle
ACRS	Crossover
AMAN	All manual transmission vehicles
AUTO	All automatic transmission vehicles
APET	All petrol powered vehicles
ADSL	All diesel powered vehicles
AGRN	All Green Vehicle (hybrid, electric, LPG, hydrogen, multi fuel)
AHYB	All hybrid vehicles
AELC	All electric powered vehicles
AHYD	All hydrogen vehicles
AMFP	All multi fuelled powered vehicles
ACPG	All LPG/ compressed gas vehicles
AETH	All ethanol powered vehicles

